

## INFORMATION ABOUT APARTMENTS

All Apartments include refrigerators and stoves. Otherwise, apartments are rented unfurnished. For your convenience, card operated washers and dryers are located in both buildings. The installation and use of washing machines, dryers and dishwashers is not permitted in residential units. To prevent damage to tile and wood floors, wall-to-wall carpet that is tacked to the floor is not permitted.

### **Cable, Telephone & Internet Connection**

The buildings are serviced by cable, FIOS and internet service providers.

- Astound Powered by RCN can be reached for telephone, cable TV and internet services at 1-646-772-4472, [www.astound.com/new-york/](http://www.astound.com/new-york/) or email [janet.mcgibbons@astound.com](mailto:janet.mcgibbons@astound.com). A brochure with Astound promotions is available on the website.
- Spectrum TV can be reached for telephone, cable TV and internet services at 844-227-0770 or <https://Official.Spectrum.com>
- Verizon can be reached for telephone, FIOS internet and TV services at 1-800-837-4966, 1-888-438-3467 or <https://www.verizon.com>

### **Electricity and Water**

Tenants of 10 Amsterdam Avenue and 515 West 59<sup>th</sup> Street do not have to make arrangements to turn on the electricity service. Electricity is a separate cost from the rent and is provided on a sub-metered basis. You will receive a monthly statement with your electricity usage and charge from the electricity submetering company, Quadlogic Corporation. This cost will also appear on the monthly bill which will be mailed to you from our contracted property management company, Rose Associates. The amount billed for electricity should be paid within 5 days of receipt. Water service is provided to each apartment without the tenant making any arrangements with a service provider. The cost of water is included in the rent for all buildings.

### **Renter's Insurance**

Tenants are required to purchase renter's insurance. Renter's insurance can provide coverage for loss of property due to fire, smoke, vandalism, theft, and water damage from plumbing. Renter's insurance can also cover you if someone slips and falls in your home or is injured by any of your possessions and then sues. Insurance companies that sell renter's insurance include (but are not limited to): Liberty Mutual at [www.libertymutual.com](http://www.libertymutual.com) or 888-518-4055 and whose brochure is on our website, Allstate at [www.allstate.com](http://www.allstate.com) or (800) Allstate, Geico at [www.geico.com](http://www.geico.com) or (800) 241-8098, Nationwide at [www.nationwide.com](http://www.nationwide.com) or (800) 882-2822; and Metlife at [www.metlife.com](http://www.metlife.com) or (800) 438-6388.

### **Pets**

The 10 Amsterdam Avenue building has a no pet policy which is enforced. 515 West 59<sup>th</sup> Street permits pets. Written authorization from Real Estate Services is required in order to have a pet reside in your apartment. If you would like to bring your pet, please provide details about your pet including a photo when completing your housing application. Pet details should include the type, breed, age, weight and height. Note that lockjaw animals are not allowed.

### **When Will My Apartment Be Ready**

In June, once we receive notice from the departing tenant of their planned move-out date, you will be e-mailed the anticipated date of when your assigned apartment will be vacated and an estimated date of when it will be ready for you so that you may make your moving plans and schedule use of the corresponding building elevator. Apartments are usually ready for occupancy approximately five business days after the apartment has been vacated. After you have submitted the signed lease paperwork, and, the anticipated date your apartment will be vacant is no more than two weeks away, you may contact the Property Manager

for 515 W. 59<sup>th</sup> Street at [Resident.Housing@mountsinai.org](mailto:Resident.Housing@mountsinai.org) and for 10 Amsterdam Avenue at [Fredalyn.Vargas@mountsinai.org](mailto:Fredalyn.Vargas@mountsinai.org) in order to schedule your specific move plans.

New occupants can move in as soon as:

- (1) The assigned apartment is ready.
- (2) Use of the elevator has been reserved through the building Door Attendant or Security Guard.
- (3) The required move-in notification e-mail has been received by you from the property manager. A move-in notification via e-mail is necessary before you can pick up the keys to move into the building. Pro-rated rent will be charged from the day you pick up your keys, regardless of whether your belongings are actually in the apartment.